Keep Osceola Safe

In addition to using Let's Talk! to support a district-wide customer service focus, the School District of Osceola County, Fla. uses the tool to power its safety initiative, Keep Osceola Safe.



The online portal offers a dedicated place for students, parents, and staff to ask important safety questions, report instances of bullying, or report potential physical or social-emotional threats.

Submissions are automatically routed to the district safety team to investigate and respond.

"As we all know, school safety and security is on everyone's mind when you're in the field of education, today. We have had far less disruptions to our school days through lockdowns and those types of things—as well callouts because of random social media posts—than ever before, because we've been able to use this tool to be proactive and get in front of potential threats or issues on our campus."



Dr. Debra Pace Superintendent School District of Osceola County, Fla.