

BECOME A CUSTOMER SERVICE SUPERHERO

TURN EVERYDAY INTERACTIONS INTO EXCEPTIONAL EXPERIENCES FOR STUDENTS, PARENTS, TEACHERS AND STAFF

Great schools take great classrooms. But that's not all. Increasingly, your schools are measured by the feeling that students, parents, teachers and staff get when they engage with you. That means providing exceptional customer service.

The good news: Your team already does a lot of this work. But they don't always do it intentionally—that can lead to missed opportunities.

K12 Insight can help.

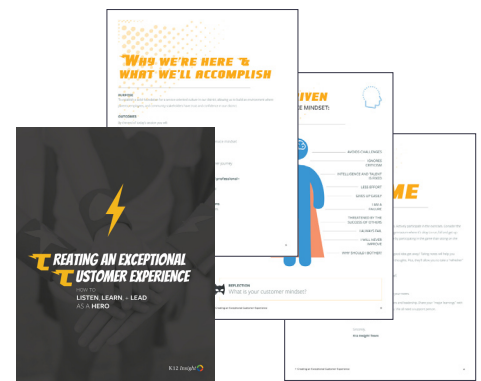
ON-SITE CUSTOMER SERVICE TRAINING FOR SCHOOLS

Built out of more than a decade of research working exclusively with schools to understand community feedback, our custom, 90-minute course features a mix of interactive and guided peer-to-peer learning designed to help your team build stronger relationships with students, parents, teachers and staff.

YOU'LL LEARN

- ⚡ Why school customer service is different from other forms of customer service
- ⚡ How to take your school's customer service from good to exceptional
- ⚡ How to identify and spot the "pitfalls" of bad customer service
- ⚡ A better way to handle difficult customer conversations
- ⚡ How to create a customer-first mindset across your entire district

Participants will explore what exceptional service looks like, practice the necessary skills to deliver exceptional service and prepare to lead by turning themselves into **Customer Service Superheroes**.



Get a customer service workbook.

Ready to help your team deliver exceptional customer service?

SIGN UP TODAY
visit www.k12insight.com
to learn more.